

POLICY STATEMENT

# Quality

# Quality Policy Statement

This Policy Statement outlines Cycnix's commitment to delivering the highest standard of quality in the design, manufacturing, and supply of air grilles, diffusers, and related HVAC products. We work efficiently, safely, and responsibly to meet and exceed customer and industry expectations.

We are dedicated to continual improvement, customer satisfaction, employee development, and strengthening our reputation as a trusted provider of precision airflow solutions.

Cycnix is committed to:

- Establishing, implementing, maintaining, and continually improving a Quality Management System (QMS) in line with ISO 9001:2015 to ensure consistent product quality and support our strategic goals.
- Complying with all applicable statutory, regulatory, and contractual requirements relevant to our products and operations.
- Setting, monitoring, and reviewing quality objectives and performance indicators that drive continual improvement, product excellence, and customer satisfaction.
- Promoting a culture of quality awareness, accountability, and customer focus at all levels of the organization.
- Ensuring our team receives proper training, induction, and development to maintain high competency and expertise in product design, manufacturing, and service.
- Encouraging cross-functional collaboration and clear communication to ensure seamless project delivery from design to installation support.
- Applying risk-based thinking and conducting regular audits and management reviews to proactively address issues and identify opportunities for improvement.
- Empowering all departments to set and achieve quality-related goals and to contribute actively to the success of our quality framework.
- Ensuring this Quality Policy is communicated, understood, and made available to all employees, suppliers, partners, and relevant interested parties.

This Policy Statement provides a framework for setting, monitoring, reviewing, and achieving our quality objectives and targets. It will be reviewed at least annually, or sooner if significant changes occur, to ensure its continued suitability, adequacy, and effectiveness.

This Policy is communicated to all employees and is made available to relevant interested parties to promote awareness, understanding, and compliance.

Jan 2026



Lucas K.K. Law  
Director  
Signed by k.k.law

Jan 2026



Calvin C.W. Law  
Director  
Signed by c.w.law



Certificate No: **Q1902**



*This is to certify that the Quality Management System of*

**STATE RICH AIR CONDITIONING PRODUCTS LTD.**

**統達冷氣製品有限公司**

Blk N, 4/F, Phase 1, Kwun Tong Industrial Centre, 472-484 Kwun Tong Road, Kwun Tong, Kowloon, Hong Kong  
香港九龍觀塘觀塘道 472-484 號官塘工業中心第一期四樓N座

*complies with the requirements of*

**ISO 9001 : 2015**

*quality management system standard, applicable to:*

**Supply of air outlets and air inlets  
(Diffuser, Grille, Register, Slot, Louvre, Volume control damper,  
Fire damper, Air filter and Duct) for HVAC system**

Signed for and on behalf of

**ACCREDITED CERTIFICATION INTERNATIONAL LIMITED**

Authorised Signatory



Registered address: Unit 1901, Yen Sheng Centre, 64 Hoi Yuen Road, Kwun Tong, Kowloon, Hong Kong  
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Original Certification 26 July 2022

Amendment 6 August 2025

Expiry 26 July 2028

